

Complaint Resolution Agreement

Made under the Authority of section 55(2)(a.1) of the *Health Professions Act*

Between:

Registrant
(the “Registrant”)

And

Alberta College of Dental Hygienists
(the “College”)

A Complaint Resolution Agreement (CRA) was entered into between the Registrant and the College, dated December 20, 2023.

The Registrant, a regulated member with the College, acknowledged and admitted that their behaviour constituted unprofessional conduct. The particulars of the Registrant’s unprofessional conduct arise from a referral from the Registrar to the Complaints Director relating to conduct that includes the following:

- The Registrant completed the Local Anesthesia course in April 2023, but failed to submit an application to the College for authorization to administer local anesthesia at that time.
- From May 2023 until November 2023, the Registrant was providing the Advanced Restricted Activity of administering a local anesthesia without having first received prior authorization from the College.
- The Registrant incorrectly advised their employer in writing that they had authorization from the College to administer local anesthesia.

The Registrant paid an administrative fee in the amount of \$250 and submitted a reflection paper to the Complaints Director regarding awareness of their obligations as a regulated health professional and the importance of only practicing within their permitted and authorized scope of practice. The Registrant also agreed that the College may, in its discretion, provide a copy of this agreement to a regulatory body in another jurisdiction if the College becomes aware that the Registrant is applying for registration and/or a practice permit (or its equivalent), or that the Registrant has obtained registration or a practice permit (or its equivalent), as a dental hygienist with another dental hygiene regulatory body in any other jurisdiction.