

Complaint Resolution Agreement

Made under the Authority of section 55(2)(a.1) of the *Health Professions Act*

Between:

Registrant
(the “Registrant”)

And

Alberta College of Dental Hygienists
(the “College”)

A Complaint Resolution Agreement (CRA) was entered into between the Registrant and the College, dated November 15, 2023.

The Registrant, a regulated member with the College, acknowledged and admitted that their behaviour constituted unprofessional conduct. The particulars of the Registrant’s unprofessional conduct arise from a referral from the Registrar to the Complaints Director relating to conduct that includes the following:

- The Registrant completed the Local Anesthesia course in 2020 but failed to submit an application to the College for authorization to administer local anesthesia at that time.
- The Registrant incorrectly advised her employer in writing that they had authorization from the College to administer local anesthesia.
- The Registrant administered local anesthesia to patients without authorization from the College.
- Upon realizing that they did not possess the requisite authorization from the College, the Registrant immediately stopped administering anesthesia to patients, self-reported to the College and sought to rectify the situation.

The Registrant agreed to pay an administrative fee in the amount of \$100. The Registrant also submitted a reflection paper to the Complaints Director regarding their awareness of their obligations as a regulated health professional and the importance of only practicing within their permitted and authorized scope of practice.